



**VISA S.p.A. - GENERATING SETS
and POWER SOLUTIONS**

HEADQUARTER & HEAD OFFICE

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SAP 125000000003-001-06 — DS520-00

(Ex DS530-01) — COMPANY POLICY

COMPANY POLICY

Visa S.p.A. is a company that has been successfully operating since 1960 with headquarters in Fontanelle (TV) Italy.

MISSION

Our mission is to develop with passion products that are reliable, safe and easy to use, honouring requests with the utmost punctuality and seeking the total satisfaction of our customers.

We apply this philosophy to all phases of product creation, starting from the design - standard and customised - in strict compliance with specifications, from the production, assembly, testing and installation to the service provided to customers before and after the sale.

Our objective focuses on preventing and immediately correcting problems and constantly evolving every planning, production and service delivery process, with the aim of continuously improving quality, productivity, protecting the health and safety of operators, and reducing the environmental impacts.

VISION

To grow in the global market as an esteemed company, taking responsibility for environmental protection, social responsibility, safety and quality preservation. The General Management of Visa SpA takes on this role with commitment, elaborating and reviewing procedures with awareness and adequate social consciousness and understanding, in accordance with national and international laws and a code of business conduct.

Commitment to the environment

In all our activities we strive to preserve our environment by disseminating a corporate culture characterised by a strong environmental awareness. We are committed to constantly checking our environmental performance by seeking new opportunities for continuous improvement, guaranteeing the application of the Integrated Management System, adopting appropriate procedures and devoting adequate resources to ensure that management is conducted in accordance with the reference standards adopted.

Social responsibility

General Management assumes social responsibility as a company by promoting the individual characteristics of the collaborators, preserving an environment that contributes to dialogue and communication, as well as to the creation of a safe working environment, and recognising the rights of all collaborators and offering a scope of work free from discrimination.

Information security

We protect our data, knowledge and corporate structures from loss or abuse:

- We believe in a company-wide security concept and we are committed to checking the protection of our data through regular risk assessment;
- We protect our corporate structures from unauthorised access and system losses.

Risk management and business continuity

We strictly comply with the requirements deriving from existing and future legislation on health, safety and the environment and, where deemed appropriate, we operate with stricter limits than those envisaged by the law itself, introducing, where possible, the best available technologies at economically sustainable costs, and endeavouring to ensure that such compliance is also pursued by suppliers. Within the integrated management system, existing risks are examined at regular intervals, new risks and new opportunities are assessed, and adequate procedures for business continuity are continually developed, introduced and tested.





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Obligation of suppliers

We prefer suppliers who act according to safety principles and who provide products and systems that are able to meet our safety requirements. Contractual partners working in our organisation must comply with our safety, social responsibility and environmental protection standards.

Quality of products and services

We believe in an organised system that continually improves the quality of our products and services. With the knowledge that all the services provided are the result of our processes, we do everything we can to manage them in the best possible manner and to monitor and optimise them constantly.

- Our Integrated Management System is an integral part of the company and is checked regularly. The company provides the necessary resources, facilities and means.
- By managing continuous improvement we offer customers, suppliers and collaborators the opportunity to actively participate in the optimisation of our processes and products.
- In order to achieve our goals, we define indicators at various levels that we anchor in our strategy and check regularly.

Certified systems

Our management system is aimed at identifying the needs of customers and stakeholders so as to be able to meet them.

General Management has decided to adopt voluntary standards, the conformity of which is certified by an authorised body.

In particular:

- Quality management system compliant with ISO 9001 standard
- Environmental management system compliant with ISO 14001 standard

This Company Policy applies to all the activities of the Organisation, is disseminated at all company levels and transmitted to its suppliers, and is available to the public.

The policy and improvement objectives are reviewed and redefined periodically according to specific procedures aimed at ensuring proper compliance with this Company Policy.

Fontanelle, 20 April 2018

Visa S.p.A.
Chair of the Board of Directors
Barro Lorenzo

